

LB BUILDING CONTROL



LB BUILDING

CONTROL LIMITED

Barnbrook
Software

APPROVED INSPECTOR PROFESSIONAL

CUSTOMER OVERVIEW



For more information on LB Building Control please visit their website at <http://www.lbbuildingcontrollimited.com/>

LB Building Control is an independent Corporate Approved Inspector. They are also ISO9001:2015 certified.

The business provides a professional and client friendly alternative to Local Authority Building Control. All aspects of the Building Control process for all types of commercial and residential projects are covered, from plan assessment to completion and certification, with no requirement for the client to have any involvement with the respective Local Authority.

Founded eight years ago, the company has grown steadily and now has a whole dedicated team of Building Control Surveyors as well as its valued back-up admin staff. It primarily focuses on acting for clients in Central and Greater London and also in towns and villages up to 25 miles outside the M25.

The Requirements



"LB Building Control recognised an essential need for a replacement software system backed up by effective user support to improve the management of projects and meet internal quality management standards"

LB Building Control had been using an existing system available on the market for a number of years, however they had found the suppliers knowledge of the Building Control process and user support very limited and had begun to experience issues with the limited functionality and flexibility of this system.

The Directors of LB Building Control recognised an essential need to replace their existing software system for one which was fully managed, would provide enhanced function and flexibility, assist with legislative compliance and integrate effectively with their strict internal ISO9001:2015 quality management processes.

LB Building Control also needed to make sure that the chosen supplier could effectively understand their business processes and implement solutions quickly. The chosen supplier would have to have a good working knowledge of Building Control and be able to provide a high standard of ongoing support for both the Management and the Surveyors.

The Requirements (cont)...

The Directors were keen to address the following areas:

- Ongoing cost;
- System maintenance;
- Compliance with changes in regulations;
- Accessibility and ease of use;
- User support;

Cost; having expanded over the previous years, software costs had increased year on year. The new solution needed to be cost effective and more importantly, scalable.

System Maintenance; the more automated the system, the less man hours would be required to manage and maintain the system and undertake the tasks involved with running an Approved Inspector company. A fully managed system such as Approved Inspector Professional, would reduce or eliminate any time required to maintain the project management system and streamline more of the existing processes.

Compliance with changes in regulations; LB Building Control needed to make sure that any system they implemented would be updated regularly and that any changes to the Building Regulations would be incorporated in to these updates and implemented promptly.

Speed of implementation; for the company, it was imperative that the system adopted be swiftly and easily implemented.

Accessibility and ease of use; Any system employed would need to be fully accessible at the office, at home and onsite, regardless of an internet connection with real time access 24/7. The system would also need to be sophisticated but user friendly.

Outcome



"When compared to other systems and providers, it was the Directors' opinion that Approved Inspector Professional met all of LB Building Controls requirements."

When compared to other systems and providers, it was the Directors' opinion that Approved Inspector Professional exceeded LB Building Controls requirements.

"By choosing Barnbrook Software's Approved Inspector Professional software, we have gone from the stone age to the 21 century. 100% due to the new software but more importantly, Barnbrook Software have extensive experience with Building Control and fully understand the Building Control sector, which is reflected in both the software solution and in the user support which they provide."

Stephen Mandy - Director

The Approved Inspector Professional software is a scalable solution which allows businesses with more than 10 users to utilise the Enterprise license option which Barnbrook Software offer. This fixes the standard software fees so that as the LB Building Control expands further, the fees remain static, allowing LB Building Control to re-invest more in its staff and services.

The Approved Inspector Professional software is a fully managed system so the ongoing maintenance of the system and database, including backups, is entirely taken care of by Barnbrook Software and therefore requires no labour cost to the company.

Outcome (cont)...

Barnbrook Software is always contactable and swift to respond to any assistance requests. Furthermore, updates are regularly provided, at no extra cost, to maintain uniformity with changes in Regulations and Legislation. Barnbrook Software is also always looking for ways to improve the system and listen to ideas from users in the workplace.

A key benefit that Approved Inspector Professional provides is easy access to project information. Approved Inspector Professional is a central repository for project information, which can be accessed remotely. This joins up the entire business, keeping remote workers 'connected' and ensuring projects are managed and monitored efficiently.

Approved Inspector Professional has proved to be very user friendly, with new staff only requiring a short period of training to gain enough knowledge to utilise the basic elements of the system.

BENEFITS

Financial Benefits

- Highly competitive in terms of cost.
- Clear fee structure.
- License fees are capped once a customer reaches more than 10 users.
- Support is included in the license fee.

Other Benefits

- Easy access to project information from anywhere, 24/7.
- Allows remote working, online and offline.
- Joins up the entire business.
- Ensures projects are managed and monitored efficiently.
- User friendly, with new staff only requiring minimal training.
- Facilitates ISO:9001 Certification and assists with auditing and continual improvement.
- Unlike bespoke systems, there is no need to worry about ongoing maintenance or updates to the system.
- Barnbrook Software have a good working knowledge of Building Control and related terminology so they can communicate far better with LB Building Control staff.

BARNBROOK SOFTWARE LTD

About us

Barnbrook Software Ltd was incorporated in March 2013 and is a supplier of software solutions and services to the UK Private and Public sector.

We have extensive experience with Microsoft technologies and many of our solutions are developed using .Net and SQL Server.

Our staff have worked for a number of years providing enterprise level software solutions for Building Control and not only have an understanding of the features Building Control software requires but also have a good knowledge of the Building Control legislation and processes.

During the course of providing the solutions and services above, we have acquired experience in integration with external systems including but not limited to, Document Management Systems, XML Web Services, GIS and Accounting Systems.

Our approach is to provide a robust core solution for our customers in to which we periodically incorporate improvements and additional functionality based upon our customer feedback and changing legislative requirements.