GATEWAY BUILDING CONTROL



GATEWAY BUILDING CONTROL Corporate Approved Inspectors

Besternbrook Software APPROVED INSPECTOR PROFESSIONAL

CUSTOMER OVERVIEW

For more information on Gateway Building Control please visit their website at <u>http://www.gatewaybuildingcontrol.uk</u>

Gateway Building Control is an independent Corporate Approved Inspector.

The business provides a professional and client friendly alternative to Local Authority Building Control throughout East Anglia. All aspects of the Building Control process are covered, from plan assessment to completion and certification, with no requirement for the client to have any involvement with the respective Local Authority.

The Requirements

i "Gateway Building Control recognised an essential need for a software system to manage projects, assist with legislative compliance and meet quality management standards"

Established in April 2015, the Directors of Gateway Building Control recognised an essential need for a software system to manage projects, assist with legislative compliance and meet quality management standards.

To complete the review and final selection of the most suitable product for the company the following factors were considered fundamental;

- Cost
- · Compliance with regulations and codes of conduct
- Speed of implementation
- · Accessibility and ease of use

Cost; obviously a consideration for any business, the solution needed to be cost effective. The more automated the system, the less man hours would be required to manage and maintain the system and undertake the tasks involved with running an Approved Inspector company.

Compliance with regulations and codes of conduct is fundamental consideration in the selection process.

Speed of implementation; for the company, it was imperative that the system adopted be swiftly and easily implemented due to the fact Gateway Building Control wished to commence trading at the earliest opportunity and commencement of trading couldn't begin until an appropriate system was in place.

Accessibility and ease of use; Any system employed would need to be fully accessible at the office, at home and onsite, regardless of an internet connection with real time access 24/7. The system would also need to be sophisticated but user friendly.

Outcome

When compared to other systems and providers, it was the Directors opinion that Approved Inspector Professional ticked all the boxes for functionality, whilst being highly competitive in terms of cost.

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A key benefit that Approved Inspector Professional provides for Gateway Building Control is easy access to project information. Approved Inspector Professional is a central repository for project information, which can be accessed remotely. This joins up the entire business, keeping remote workers 'connected' and ensuring projects are managed and monitored efficiently.

Approved Inspector Professional proved to be very user friendly, with new staff only requiring less than a mornings training from an established user to gain enough knowledge to utilise the basic elements of the system as required to their relevant position within the company.

One of the Company objectives was to gain ISO:9001 Certification for their Quality Management. The fact that within 16 months of trading Gateway Building Control was awarded the BSI Kitemark was largely due to the control systems Approved Inspector Professional software offers.

Ongoing maintenance of the system is entirely the responsibility of the provider and therefore requires no labour cost to the company. Support is not often required, but when requested Barnbrook Software are always contactable and swift to respond to any assistance requests. Furthermore, updates are regularly provided to maintain uniformity with changes in Regulations and Legislation. Barnbrook Software is also always looking for ways to improve the system and listen to ideas from users in the workplace.

BENEFITS

Financial Benefits

- Highly competitive in terms of cost.
- Clear fee structure.
- License fees are capped once a customer reaches more than 10 users.
- Support is included in the license fee.

Other Benefits

- Easy access to project information from anywhere, 24/7.
- Allows remote working, online and offline.
- · Joins up the entire business.

- Ensures projects are managed and monitored efficiently.
- User friendly, with new staff only requiring minimal training.
- Facilitates ISO:9001 Certification and assists with auditing and continual improvement.
- Unlike bespoke systems, there is no need to worry about ongoing maintenance or updates to the system.

BARNBROOK SOFTWARE LTD About us

Barnbrook Software Ltd was incorporated in March 2013 and is a supplier of software solutions and services to the UK Private and Public sector.

We have extensive experience with Microsoft technologies and many of our solutions are developed using .Net and SQL Server.

Our staff have worked for a number of years providing enterprise level software solutions for Building Control and not only have an understanding of the features Building Control software requires but also have a good knowledge of the Building Control legislation and processes.

During the course of providing the solutions and services above, we have acquired experience in integration with external systems including but not limited to, Document Management Systems, XML Web Services, GIS and Accounting Systems.

Our approach is to provide a robust core solution for our customers in to which we periodically incorporate improvements and additional functionality based upon our customer feedback and changing legislative requirements.